

## Operational Effectiveness in Retail

The one day corporate workshop on 'Operational Effectiveness in Retail' was extremely well received by all the participants. All in all, there were 20 participants from Industry and academia.

The full day session was designed to be engaging, informative and interactive. One of the participants summed up the entire session by saying **"I really enjoyed the day. We learnt a new thing and this was enabled by the interaction between the Professor and the participants."**

