



**JAIN**  
DEEMED-TO-BE UNIVERSITY

CMS  
BUSINESS  
SCHOOL



Customer Oriented Deliberation Events

# Customer Experience: Today and Tomorrow

Creating Self Sufficient Customers

## Panelists:



**Rajesh Pawar**

Digital Practice Leader - CX,  
CRM, MarTech and Cloud Solutions



**GK Raju**

Founder and CEO,  
Race2Cloud Technologies, India



**Avinash Bhat**

Global Head of Salesforce,  
Mindtree



**Mahesh Velpula**

Vice President,  
Major Global Bank operating from Chicago,  
USA.



**Arun Kumar**

Head - Products and Platforms,  
Altimetrk, India

## Moderators:



**Krishna Koppa**

Associate Professor,  
CMS Business School,  
Jain (Deemed-to-be University)



**Bikash Debata**

Associate Professor,  
CMS Business School,  
Jain (Deemed-to-be University)

Saturday, 5<sup>th</sup> June, 2021 | 10:00 AM - 11:45 AM

Register and Join on **ZOOM**:

