

Dear Students, this is a quick reference before you take the exam:

- Ensure the pop-ups are not blocked.
- Ensure you use Google Chrome or Mozilla Firefox browsers for windows based system and Safari for Mac OS.
- In case you are using a phone, ensure the same as above.
- In case you feel that the screen is frozen, keep your calm. Do not press **back, escape, enter or any button**. This will only increase your waiting time and hence your frustration.
- In case you have already pressed any of these buttons, **log out and log in again** (but don't do this repeatedly, you may be locked) and wait for few seconds to take up the exam.
- In case a question is not recording your response in spite of selecting a response, calmly go to the next question (without pressing any buttons or re-logging in) and later come back to the unanswered question.
- Do not share hotspot among many
- Do not use the same phone to call which you have been using as a hotspot. You will lose the internet
- Use one dedicated hotspot so that you have sufficient bandwidth to take-up the exam
- Use **Ctrl+Shift+Del** to clear the cache.
- The timer (even if you feel that it is not working) will count for 70 minutes. So don't worry. If possible personally keep track of the time. Don't count the time if you are logging out in between.
- **ABOVE ALL, PLEASE BE PATIENT. DO NOT PANIC.**